

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: IOWA COUNTY E-9-1-1 BOARD, Complainant, vs. SOUTH SLOPE COOPERATIVE TELEPHONE COMPANY, Respondent.	DOCKET NO. FCU-02-12
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**ORDER DOCKETING FORMAL COMPLAINT PROCEEDING AND
REQUESTING RESPONSE**

(Issued June 28, 2002)

On June 11, 2002, Iowa County E-9-1-1 Board (Iowa County) filed an informal complaint with the Utilities Board (Board) against South Slope Cooperative Telephone Company (South Slope). The filing has been identified as Docket No. FCU-02-12. In its complaint, Iowa County contends that the monthly surcharge of \$.20 per access line assessed to Iowa County for E-9-1-1 services by South Slope is unreasonable.

Iowa Code § 476.3(1) provides that when a complaint is filed regarding the reasonableness of rates or charges by a public utility, "the written complaint shall be forwarded by the Board to the public utility, which shall be called upon to satisfy the complaint or to answer it in writing within a reasonable time to be specified by the board." The nature of this complaint has led the Board to initiate formal complaint

proceedings on its own motion pursuant to 199 IAC 6.5(1). The Board will also forward a copy of Iowa County's complaint to the Consumer Advocate Division of the Department of Justice.

IT IS THEREFORE ORDERED:

1. The complaint filed on June 11, 2002, by Iowa County E-9-1-1 Board against South Slope Cooperative Telephone Company is docketed for investigation as Docket No. FCU-02-12.
2. The Executive Secretary shall forward a copy of the complaint to South Slope Cooperative Telephone Company, and the Consumer Advocate Division of the Department of Justice.
3. South Slope Cooperative Telephone Company shall file a written response to the complaint within 20 days of the issuance of this order.

UTILITIES BOARD

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 28th day of June, 2002.